

## CURRICULUM VITAE

JIM HEIDEN

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Web: www.AdjusterConsulting.com



### EXPERIENCE

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**Adjuster Consulting, LLC**

**8/2010 - Present**

*CEO & Founder, Licensed Adjuster* – Adjuster Consulting has over 30 years of experience on insurance claims of all sizes. Our experience and knowledge of claims and construction allow us to offer unique solutions to difficult and complex problems.

**Charles Taylor & Associates**

**10/2017 - Present**

*Executive General Director* – Large and complex loss adjusting.

**Heiden & Associates Property Adjusters, LLC**

**8/2010 - Present**

*President of Heiden & Associates* – Independent insurance adjusters, consulting, appraiser, umpire, expert testimony.

**Engle-Martin & Associates Inc.**

**3/2011 - 10/2011**

*General Adjuster* – Managed commercial national catastrophe and local large losses.

**Kemper Home and Auto – A Unitrin Business**

**5/2007 - 5/2011**

*General Adjuster* – Managed large loss, catastrophe and complex claims nationwide.

**Hartford Insurance Co. – Large Loss Organization**

**5/2011 - 5/2007**

*Large Loss Property General Adjuster* – Nationwide commercial large loss, personal lines large loss, builders risk, business interruption, freight claims, inland marine. Provided complex claim services and litigation management.

**Crawford & Co.**

**8/2000 - 5/2001**

*Large Loss Property Adjuster* – Seattle, WA – Large loss, property claims, flood, construction defect, inland marine, business interruption, and contractor liability claims.

**Crawford Catastrophe Services**

**8/1998 - 8/2000**

*Catastrophe Adjuster* – Atlanta, GA - Nationwide catastrophe adjusting for hurricanes, tornadoes, hail, flood.



**Independent Adjuster****11/1994 - 8/1998**

*Catastrophe Adjuster* – Nationwide catastrophe adjusting for hurricanes, tornadoes, hail and flood.

**James J. Heiden General Contractor, Inc.****11/1987 - 11/1994**

*President, Licensed General Contractor and Commercial Roofer* - Sarasota, FL - Specialized in commercial and custom homes.

**General Development Corp.****1985 - 1987**

*Director of Contracts & Estimating* – Miami, FL - Management of estimating and contracts for labor and materials for 2,200 homes and 4 condominium projects annually.

**National Development Corp.****1983 - 1985**

*Construction Manager* – Management of construction for large development company. Responsible for design, planning, civil contracting, construction management of condominium and apartment projects.

**US Home Corp.****1980 - 1983**

*Vice President Central Texas Division* – San Antonio, TX - Managed contracts, estimating and design for two subdivisions of over 900 homes, one retirement home subdivision of 750 homes and a golf and country club.

**LICENSES & CERTIFICATIONS**

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- Society of Claims Law Associates – SCLA Designation, Senior Claims Law Associate
- Fraud Claims Law Associate – FLCA
- Casualty Claims Law Associate – CCLA
- Property Claims Law Associate – PCLA
- Legal Principles Specialist – LPCS
- Associate in Claims – AIC Designation
- Xactimate – SME Subject Matter Expert
- Independent Adjuster – Licensed in Alaska, Arizona, Connecticut, Idaho, Florida, Kentucky, Montana, Mississippi, North Carolina, Oklahoma, Oregon, South Carolina, Texas, New Mexico, Wyoming and Washington. Also current California Earthquake and DOI
- NFIP Flood Certification– Commercial, RCBAP, and Residential. 1998- Present
- Florida Certified Class “A” Commercial General Contractor, CGC
- Florida Certified Commercial Roofing Contractor, CCC
- WIND Certified Appraiser®
- WIND Certified Fellow®

## **VOLUNTEER WORK**

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- Chairman, Sarasota County Code Enforcement Board, Sarasota, FL
- Chairman, City of Sarasota Building Rules and Appeals Board, Sarasota, FL
- Member, City of Sarasota Florida Fire Board, Sarasota, FL

## **EDUCATION**

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- SCLA – 4- Year Claims Law Course – Senior Claims Law Associate
- PCLA – Property Claims Law Associate
- CCLA – Casualty Claims Law Associate
- FCLA – Fraud Claims Law Associate
- LPCS – Legal Principals Claims Specialist
- Hartford Business Interruption School, Hartford, CT
- Hartford Advanced Business Interruption School, Hartford, CT
- Hartford Intermediate Commercial Property School, Hartford, CT
- Western Connecticut State College, Danbury, CT – Business Administration
- University of South Florida, Sarasota, FL – Computer Science
- Central Insurance School, St. Petersburg, FL
- Crawford Intermediate Property School, Atlanta, GA
- Crisis Management Course – Hartford Online - 6/10/05
- Various courses in management, fire behavior, estimating, business interruption, large loss handling over 15 years. List upon request.
- Advanced Xactimate Class in Orem, Utah.

## **MEMBERSHIPS**

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- Property & Liability Resource Bureau (PLRB)
- Risk Management Society (RIMS)
- Insurance Appraisal & Umpire Association (IAUA)
- Claims and Litigation Management Alliance (CLM)

## **HONORS / AWARDS**

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Senior Claims Law Associate, American Educational Institute, 2005

- Senior Claims Law Associate is presented to candidates that complete four of the core courses in claims law. Successful completion of the Law of Claims Fraud investigation and defense, Casualty Law, Property Law and Legal Principles Courses. The process takes approximately 4 years.

## **SPEAKING ENGAGEMENTS**

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Dynamic speaker providing expert witness and testimony services on large loss claims throughout the U.S. and abroad. Provide training and educational seminars at conferences throughout the nation, as well as attorney specific claims process training seminars.

- Presenter – Large Loss PLRB Conference – Green Building in Insurance, Tucson, AZ – 12/2008
- Taught Xactimate at Hartford Insurance and Kemper Insurance (SME)